



Dear Resident,

At RRRTX we are very excited to be your new trash service provider. Your first pickup day will be Wednesday, November 1st, 2017. Here's a breakdown of our service:

**Trash Pickup Guidelines:**

- Trash service days are **Wednesday and Saturday**.
- Bulk items/heavy trash will be picked up on **Wednesday and Saturday**. There is a limit of one item per household per pickup day.
- Yard waste service days are **Wednesday and Saturday**.
- Trash, bulk items and yard waste will be picked up **curbside**.
- **Residents must provide their own trash container** – any size, shape or color is acceptable.
- All items must be placed in the trash container – bags placed in trash container should weigh no more than 40 pounds each.
- **Items must be placed curbside by 7:00 am to ensure proper service.**
- Branches and tree trimmings should be no more than 3 inches in diameter and no longer than four (4) feet in length. Bundles must be securely tied and weigh less than 40 pounds.
- Excluded items: It is illegal to transport any hazardous waste in a trash truck and dispose of it in a landfill. Hazardous waste includes: medical waste, toxic or radioactive waste, any appliance containing Freon, acids, car batteries, dead animals, and chemicals of any kind, car parts, car tires, and construction trash (includes concrete, large quantities of carpeting, fencing, rolls of carpet or any construction type material or debris). Other excluded items include: Large pieces of glass (must be broken down in smaller pieces and placed in a closed box and labeled), improperly contained animal excrement (animal excrement must be placed in a sealed bag to be serviced).
- Excluded Liquid Waste - Toxic or radioactive waste, Freon, paint, acids, petroleum products or filters are not accepted, cooking oil, or chemicals of any kind.
- Any CFC (Freon) item must be properly tagged by a certified technician that all Freon has been properly removed in accordance with the Federal Clean Air Act regulations. If items are not tagged, they will be left at the curb.
- Bulk items which are too large for us to safely pick up during the normal weekly pickup may be collected separately upon request. The resident requesting the service will be billed separately at a negotiated price depending on size, quantity and handling required to remove and dispose of item(s).
- Holidays observed are: **New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on a scheduled pickup day, service will resume the next scheduled collection day following the holiday.**

Please feel free to contact our office should you have any questions, concerns, or comments.

For any questions or concerns: *Residential Recycling & Refuse of Texas, Inc.* Ph: 346-248-5222 email: [info@rrrtx.net](mailto:info@rrrtx.net)