

Coronavirus (COVID-19): Resources and Updates for Affected Taxpayers



We are closely monitoring the impact of COVID-19 throughout the state.

We have [information for taxpayers affected by COVID-19](#), including:

- COVID-19 impacts on agency business functions
- Updates on certain taxes, deadlines and extensions
- How to request an extension of filing tax returns

For Texas Department of State Health Services updates on COVID 19, dial 2 1 1, then choose Option 6 (7 a.m. – 8 p.m., 7 days per week). If you experience difficulty when dialing 2-1-1, email coronavirus@dshs.texas.gov.



Texas Comptroller of Public Accounts

These are challenging times for businesses all over the nation. The Texas Comptroller's office knows that during periods of economic hardship, paying or remitting taxes and fees on time can feel like an extra burden when there's so much uncertainty. We're thankful to those businesses that were able to remit state and local sales taxes they collected from customers in February on the March 20, 2020, due date.

We understand that virtually all of our taxpayers are doing their best to remain in compliance and be responsible in submitting the taxes they collected from their customers. With that in mind, our agency is here to offer assistance to those businesses that are struggling to pay the full amount of sales taxes they collected in February.

For businesses that find themselves in this situation, our agency is offering assistance in the form of short-term payment agreements and, in most instances, waivers of penalties and interest.

We ask that you contact our **Enforcement Hotline at 800-252-8880** to learn about your options for remaining in compliance and avoiding interest and late fees on taxes due.

In addition, we have a variety of online tools for businesses seeking assistance. See our [COVID-19 emergency response webpage](#) for access to online tools, tutorials and other resources for tax services, and to establish 24/7 online account access with [Webfile](#).

We're standing by to help Texas businesses during these difficult times.



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